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## Riktlinjer avseende tillförlitlighet hos programvara

*Guidance on software aspects of dependability*

Som svensk standard gäller europastandarden EN 62628:2012. Den svenska standarden innehåller den officiella engelska språkversionen av EN 62628:2012.

### Nationellt förord

Europastandarden EN 62628:2012

består av:

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- **IEC 62628, First edition, 2012 - Guidance on software aspects of dependability**

utarbetad inom International Electrotechnical Commission, IEC.

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**Guidance on software aspects of dependability**  
(IEC 62628:2012)

Lignes directrices concernant la sûreté de  
fonctionnement du logiciel  
(CEI 62628:2012)

Leitlinien zu Softwareaspekten der  
Zuverlässigkeit  
(IEC 62628:2012)

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Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CENELEC member.

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**CENELEC**

European Committee for Electrotechnical Standardization  
Comité Européen de Normalisation Electrotechnique  
Europäisches Komitee für Elektrotechnische Normung

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## Foreword

The text of document 56/1469/FDIS, future edition 1 of IEC 62628, prepared by IEC/TC 56, "Dependability" was submitted to the IEC-CENELEC parallel vote and approved by CENELEC as EN 62628:2012.

The following dates are fixed:

- latest date by which the document has to be implemented at national level by publication of an identical national standard or by endorsement (dop) 2013-06-12
- latest date by which the national standards conflicting with the document have to be withdrawn (dow) 2015-09-12

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## Endorsement notice

The text of the International Standard IEC 62628:2012 was approved by CENELEC as a European Standard without any modification.

In the official version, for Bibliography, the following notes have to be added for the standards indicated:

IEC 62508	NOTE	Harmonized as EN 62508.
IEC 60300-1	NOTE	Harmonized as EN 60300-1.
IEC 60300-2	NOTE	Harmonized as EN 60300-2.
IEC 60300-3-3	NOTE	Harmonized as EN 60300-3-3.
IEC 62347	NOTE	Harmonized as EN 62347.
IEC 61160	NOTE	Harmonized as EN 61160.
IEC 61078	NOTE	Harmonized as EN 61078.
IEC 61025	NOTE	Harmonized as EN 61025.
IEC 61165	NOTE	Harmonized as EN 61165.
IEC 62551 <sup>1)</sup>	NOTE	Harmonized as EN 62551 <sup>1)</sup> .
IEC 60812	NOTE	Harmonized as EN 60812.
IEC 60300-3-1	NOTE	Harmonized as EN 60300-3-1.
IEC 61508-3	NOTE	Harmonized as EN 61508-3.
IEC 62429	NOTE	Harmonized as EN 62429.
IEC 61014	NOTE	Harmonized as EN 61014.
IEC 61164	NOTE	Harmonized as EN 61164.
IEC 62506 <sup>1)</sup>	NOTE	Harmonized as EN 62506 <sup>1)</sup> .

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<sup>1)</sup> To be published.

**Annex ZA**  
(normative)  
**Normative references to international publications  
with their corresponding European publications**

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

NOTE When an international publication has been modified by common modifications, indicated by (mod), the relevant EN/HD applies.

<u>Publication</u>	<u>Year</u>	<u>Title</u>	<u>EN/HD</u>	<u>Year</u>
IEC 60050-191	-	International Electrotechnical Vocabulary (IEV) - Chapter 191: Dependability and quality of service	-	-
IEC 60300-3-15	-	Dependability management - Part 3-15: Application guide - Engineering of system dependability	EN 60300-3-15	-

## CONTENTS

INTRODUCTION.....	6
1 Scope.....	7
2 Normative references .....	7
3 Terms, definitions and abbreviations .....	7
3.1 Terms and definitions .....	7
3.2 Abbreviations .....	9
4 Overview of software aspects of dependability .....	9
4.1 Software and software systems .....	9
4.2 Software dependability and software organizations .....	10
4.3 Relationship between software and hardware dependability .....	10
4.4 Software and hardware interaction .....	11
5 Software dependability engineering and application.....	12
5.1 System life cycle framework .....	12
5.2 Software dependability project implementation .....	12
5.3 Software life cycle activities .....	13
5.4 Software dependability attributes.....	14
5.5 Software design environment .....	15
5.6 Establishing software requirements and dependability objectives .....	15
5.7 Classification of software faults .....	16
5.8 Strategy for software dependability implementation .....	17
5.8.1 Software fault avoidance .....	17
5.8.2 Software fault control.....	17
6 Methodology for software dependability applications .....	18
6.1 Software development practices for dependability achievement.....	18
6.2 Software dependability metrics and data collection.....	18
6.3 Software dependability assessment.....	19
6.3.1 Software dependability assessment process .....	19
6.3.2 System performance and dependability specification .....	20
6.3.3 Establishing software operational profile.....	21
6.3.4 Allocation of dependability attributes .....	21
6.3.5 Dependability analysis and evaluation .....	22
6.3.6 Software verification and software system validation .....	24
6.3.7 Software testing and measurement.....	25
6.3.8 Software reliability growth and forecasting.....	28
6.3.9 Software dependability information feedback .....	29
6.4 Software dependability improvement .....	29
6.4.1 Overview of software dependability improvement.....	29
6.4.2 Software complexity simplification .....	29
6.4.3 Software fault tolerance .....	30
6.4.4 Software interoperability.....	30
6.4.5 Software reuse .....	31
6.4.6 Software maintenance and enhancement .....	31
6.4.7 Software documentation .....	32
6.4.8 Automated tools .....	33
6.4.9 Technical support and user training .....	33

7	Software assurance .....	34
7.1	Overview of software assurance .....	34
7.2	Tailoring process .....	34
7.3	Technology influence on software assurance.....	34
7.4	Software assurance best practices .....	35
Annex A (informative)	Categorization of software and software applications .....	37
Annex B (informative)	Software system requirements and related dependability activities .....	39
Annex C (informative)	Capability maturity model integration process .....	43
Annex D (informative)	Classification of software defect attributes .....	46
Annex E (informative)	Examples of software data metrics obtained from data collection .....	50
Annex F (informative)	Example of combined hardware/software reliability functions.....	53
Annex G (informative)	Summary of software reliability model metrics.....	55
Annex H (informative)	Software reliability models selection and application .....	56
	Bibliography.....	59
	Figure 1 – Software life cycle activities .....	14
	Figure F.1 – Block diagram for a monitoring control system .....	53
	Table C.1 – Comparison of capability and maturity levels .....	43
	Table D.1 – Classification of software defect attributes when a fault is found .....	46
	Table D.2 – Classification of software defect attributes when a fault is fixed .....	47
	Table D.3 – Design review/code inspection activity to triggers mapping .....	47
	Table D.4 – Unit test activity to triggers mapping .....	48
	Table D.5 – Function test activity to triggers mapping .....	48
	Table D.6 – System test activity to triggers mapping .....	49
	Table H.1 – Examples of software reliability models.....	57

## INTRODUCTION

Software has widespread applications in today's products and systems. Examples include software applications in programmable control equipment, computer systems and communication networks. Over the years, many standards have been developed for software engineering, software process management, software quality and reliability assurance, but only a few standards have addressed the software issues from a dependability perspective.

Dependability is the ability of a system to perform as and when required to meet specific objectives under given conditions of use. The dependability of a system infers that the system is trustworthy and capable of performing the desired service upon demand to satisfy user needs. The increasing trends in software applications in the service industry have permeated in the rapid growth of Internet services and Web development. Standardized interfaces and protocols have enabled the use of third-party software functionality over the Internet to permit cross-platform, cross-provider, and cross-domain applications. Software has become a driving mechanism to realize complex system operations and enable the achievement of viable e-businesses for seamless integration and enterprise process management. Software design has assumed the primary function in data processing, safety monitoring, security protection and communication links in network services. This paradigm shift has put the global business communities in trust of a situation relying heavily on the software systems to sustain business operations. Software dependability plays a dominant role to influence the success in system performance and data integrity.

This International Standard provides current industry best practices and presents relevant methodology to facilitate the achievement of software dependability. It identifies the influence of management on software aspects of dependability and provides relevant technical processes to engineer software dependability into systems. The evolution of software technology and rapid adaptation of software applications in industry practices have created the need for practical software dependability standard for the global business environment. A structured approach is provided for guidance on the use of this standard.

The generic software dependability requirements and processes are presented in this standard. They form the basis for dependability applications for most software product development and software system implementation. Additional requirements are needed for mission critical, safety and security applications. Industry specific software qualification issues for reliability and quality conformance are not addressed in this standard.

This standard can also serve as guidance for dependability design of firmware. It does not however, address the implementation aspects of firmware with software contained or embedded in the hardware chips to realize their dedicated functions. Examples include application specific integrated circuit (ASIC) chips and microprocessor driven controller devices. These products are often designed and integrated as part of the physical hardware features to minimize their size and weight and facilitate real time applications such as those used in cell phones. Although the general dependability principles and practices described in this standard can be used to guide design and application of firmware, specific requirements are needed for their physical construction, device fabrication and embedded software product implementation. The physics of failure of application specific devices behaves differently as compared to software system failures.

This International Standard is not intended for conformity assessment or certification purposes.



## GUIDANCE ON SOFTWARE ASPECTS OF DEPENDABILITY

### 1 Scope

This International Standard addresses the issues concerning software aspects of dependability and gives guidance on achievement of dependability in software performance influenced by management disciplines, design processes and application environments. It establishes a generic framework on software dependability requirements, provides a software dependability process for system life cycle applications, presents assurance criteria and methodology for software dependability design and implementation and provides practical approaches for performance evaluation and measurement of dependability characteristics in software systems.

This standard is applicable for guidance to software system developers and suppliers, system integrators, operators and maintainers and users of software systems who are concerned with practical approaches and application engineering to achieve dependability of software products and systems.

### 2 Normative references

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

IEC 60050-191, *International Electrotechnical Vocabulary – Chapter 191: Dependability and quality of service*

IEC 60300-3-15, *Dependability management – Part 3-15: Application guide – Engineering of system dependability*